



## Food Safety Policy

Voicevale Ltd are Importers of Dried Fruits, Nuts and Seeds. As such, we purchase our goods from many factories around the world situated in many different countries.

The control of the supply chain management and implementation of traceability from source, is one of the most important issues of today's industry requirements. Correct sourcing, understanding the environment in origin countries are therefore paramount to Voicevale's business plan.

In order to ensure compliance with these issues, Voicevale's specialist traders continuously travel the globe to inspect crops, review weather conditions, which will affect crop development and implement procedures during factory audits, which will ensure a quality product is delivered to its customers.

Standards and conditions of the factories vary enormously from product to product, from country to country. Some factories are BRC and HACCP accredited and may also have full ISO documentation.

Some factories are approved by all major European food manufacturers and comply with all hygiene requirements but have no formal accreditation by third parties as their business principles would not be the same as some European companies. They would, nevertheless, still produce a perfectly acceptable product for us to import for some of our technically less discerning customers.

We can however confirm that, the quality of any of the products we deliver to our customers will be in accordance with the current European Food Hygiene and Safety Regulations, whichever factory we may decide to purchase our goods from.

It is also worth pointing out, that Voicevale Ltd's business philosophy is to always take into account all environmental and ethical trading issues when dealing with factories around the globe.

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